

Attachment 1 – transcript of the video A in parts

Cut one set for one group into parts and mix before handing

Characters: Lawyer- L, Client- C.

L: Good morning. Sit down please.

C: Good morning. (Gives the lease paper to D)

L: For the lease you need a Police ID / passport that you already have, and VAT numer

C: Sorry, I do not know. What is this?

L: You need your police ID number and VAT number. The TIN has 9 numbers and you receive it from the Tax Office.

C: I have an ID number. The other one, what is it?

L: You have to go to the tax office to get your VAT number. (The layer speaks greek)

C: English?

L: You have to go to the tax office for your VAT number. I cannot help you with this.

C: Where can I find the tax office?

L: I will tell you where the nearest Citizens' Service Center is and you should go there, with your identity.

C: Okay, do I have to sign something?

L: Not for now. The Citizens' Service Center employee will give you some documents to sign.

